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To: jstary1@cox.net
Subject: News from New Alternatives



New Alternatives Newsletter

February 2009

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NEW PROGRAM



FILE ADMINISTRATION

- How to start a file
- How to maintain a file
- When, what and how to destroy a file

Watch for the new program coming in March. All programs will include live interaction!

Greetings!

Change is coming! We are in the process of re-vamping some of our on-line programs and creating new ones. We are excited about these changes and we know you will be too. See below for details on what's new.

→ Program Updates



Occupancy Professional Certification Program (OPCP)

Updates will include:

- Additional eligibility information
- EIV information
- iMac

REAC Program - Updates will include:

- Change in format
- Information on consequences that can occur if a passing score is not achieved

Communication Upgrades - Updates will include:

- Bi-Monthly format
- Email Bulletin Updates

Watch for these updates coming in March!

→ iMAX Conversion Deadline Approaching

I have heard that several subsidized housing providers have not yet made the transition from TRACSMail to iMAX. This WILL interrupt your subsidy payments very shortly, if you don't make the change. After February 28, 2009 vouchers

will not be paid by Contract Administrators or HUD unless they are submitted using iMAX.

HUD has provided the following guidance on the conversion:

If the person that sends the TRACS file does not have an MID and password, review the TRACS Industry User Guide available on the TRACS web site at <http://www.hud.gov/offices/hsg/mfh/trx/trxsum.cfm>

Sharing M-IDs and passwords is strictly prohibited and can result in termination of Secure Systems access.

New Secure Systems coordinators and users can apply for a user name and password from the HUD web site at

https://hudapps.hud.gov/public/wass/public/participant/partreg_page.jsp

Please keep in mind that each property/project must have at least one coordinator before users can be set up.

Any problems obtaining or using An M-ID (WASS ID) must be reported to the REACTechnicalAssistanceCenter via phone 1-888-245-4860 or via email REAC_TAC@hud.gov. Because of the volume of calls, please review the guide to see if your questions are answered there.

As always, we welcome any comments, suggestions or requests you may have for future newsletters. Contact us at info@newalt.net

Sincerely,

James Stary
New Alternatives

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